

RETURN MERCHANDISE AUTHORIZATION

33RD PARALLEL DEFENSE will accept products in an unaltered condition within 30 days of the delivery date for a refund, credit (less shipping), or exchange and may be subject to a 15% restocking fee. Firearms, Ammunition Components and Ammunition are not returnable.

After 30 days, items purchased will no longer be eligible for return services. We are unable to take back used products, and we cannot accept defective merchandise returns. Defective merchandise is subject to the manufacturer's specified warranty policy, and the manufacturer should be contacted directly for details. Please consult your Manufacturer's warrantee before contacting 33RD PARALLEL DEFENSE.

To submit a return request, complete this form in its entirety to ensure your return is processed correctly. A completed copy of This form MUST BE INCLUDED with the product you are returning.

When submitting your return, please adhere to the following directions:

- You must contact the Customer Service Department **before** sending your return to get the RMA number.
1. Ship original RMA form with your return. Keep a copy for your records.

2. Return item(s) and all related components to 33RD PARALLEL DEFENSE
(MERCHANDISE MUST BE IN RESELLABLE CONDITION IN ORIGINAL UNDAMAGED PACKAGING).

3. All packages must be shipped via UPS at the customer's expense.
4. Please make sure you are compliant with shipping restrictions of hazardous materials.
5. All returns will be processed on a first come, first serve basis.
6. Please use the highlighted address on the right to return your product.

33RD PARALLEL DEFENSE

10435 N Scottsdale Rd.

Suite 1

Scottsdale, AZ 85253

Print Name: _____ **Address:** _____

☐ Check here if you are returning the entire order. Include the order number and explanation below

SKU#	Original Order#	QTY	Reason (See Below)	Explain Defect OR Problem
Example: 6702	2100123456	1	A	

(Please include a separate sheet of paper with additional products to be returned or other relevant information, if necessary.)

- | | | | |
|------------------------|----------------------|------------------|------------------|
| A. Received damaged | B. Defective | C. Wrong size | D. Did not order |
| E. Incorrectly ordered | F. Not as advertised | G. Parts missing | H. Wrong product |
| I. Other _____ | | | |

****If any of these accessories are made by another company, please indicate here _____****

ACTION REQUESTED: REPAIR _____ REPLACEMENT _____ GIFTCARD _____ REFUND _____

For Office Use Only Received
By:

33RD PARALLEL DEFENSE
EMPLOYEE ONLY

SIGN: _____ **DATE:** _____